

Accommodation rules of Dvur Liskovy vrch

1. The pension is only allowed to accommodate a duly registered guest. For this purpose, the guest will present their valid ID, passport or other valid ID upon arrival to the relevant pension staff.
2. Upon confirmation of the order, the pension is obliged to accommodate the guest from 15:00 to 21:00.
3. If the guest asks for an extension of the accommodation, the pension may offer him a different apartment than the one in which he was originally accommodated.
4. The guest uses the apartment for the agreed time. If the accommodation time has not been agreed in advance, the guest will check out by 10:00 on the last day at the latest and is obliged to vacate the apartment by this time. If he fails to do so, the pension is entitled to charge him a stay for the next day. In the event that the pension has previously booked this apartment and the guest does not obey the call or is not present at the pension, the pension reserves the right, with the participation of a three-member commission, to write and store the guest's belongings in a safe place. booked.
5. In the apartment and in the pension premises, the guest may not move the equipment, make any changes to the electrical network or other installations without the permission of the pension management.
6. In the pension and especially in the apartment, the guest is not allowed to use own electric appliances, this does not apply to electric appliances used for the personal hygiene of the guest (shaving or massage machines, hair dryers, etc.).
7. Guests may only receive visitors in the apartment with the agreement of the relevant pension employee. If the visitor stays in the apartment after 22:00, the guest of this apartment will be charged for the next person's stay in the apartment.
8. The guest is obliged to close the water taps in the apartment, turn off the lights and its accessories in the apartment and close the door and windows.
9. Guests are responsible for damage to pension property. The guest pays for the damage caused by him, unless he proves that he was not at fault. This claim of the pension also applies to damage, which is discovered only after the departure of the guest.
10. For safety reasons, it is not appropriate to leave children under 10 years of age without adult supervision in the apartment and other areas of the pension.
11. Dogs and other animals can be accommodated in the pension for an extra charge (upon request).
12. Smoking is strictly prohibited in the pension. In case of violation of this obligation, the pension is entitled to charge the guest a penalty fee of CZK 3,000.
13. Between 22:00 and 7:00 the guest keeps the night quiet, ie does not disturb other guests staying in the pension.
14. The guest is obliged to pay the prices for accommodation and other services provided in accordance with the valid price list upon arrival, unless otherwise agreed in advance.
15. For security reasons, the pension reserves the right to refuse accommodation or terminate accommodation immediately, as well as to refuse service, or to directly prohibit staying in the pension by persons whose

- behavior, appearance or appearance do not meet the usual principles and standards of a four-star pension international level.
- they have committed acts of harassing or offending other guests beyond the usual measure
- apply or distribute psychotropic substances
- are under the influence of alcohol or drugs
- carries out door-to-door sales or other forms of business not approved by the pension
- harass other people with gestures, direct sexual suggestions or other similar behavior in order to offer sexual services
- use common areas for purposes other than those for which they are intended

16. The guest is obliged to observe the provisions of these accommodation rules. In the event of violation, the pension has the right to withdraw from the contract for the provision of accommodation services before the expiry of the agreed period. Complaints by guests and any suggestions for improving the pension's operations are accepted by the pension management

Valind since 1. 6. 2021